

We Assist Our Clients With...

Strategic Planning

Current State Assessments

Project Management

Change Management

Clinical Transformation

Integration / Interfaces

Process Improvement

Content Matter Experts

Staff Augmentation

Application Development

System Selection

Contract Negotiations

... and more

As the new Soarian Clinicals system is being built, the hospital's clinical work processes must be correctly analyzed. This clinical transformation serves two purposes critical to a successful Soarian implementation. First, it ensures that those implementing the system understand the needs of the end-users and thusly develop the system to work with their process, not against it. Second, it provides a step to make sure the current processes are the most efficient ones possible, thereby resulting in maximum return on investment (ROI) and user acceptance. The amount of clinical transformation that has to occur with a new system is often overlooked. If the hospital's processes are flawed, putting in a new system will highlight those flaws. Building the system with the most efficient processes is usually the difference between a successful and failed implementation.

The implementation of Clinical Team includes clinical documentation, which essentially is comprised of assessments. Although Siemens will typically assist with the creation of a couple parts of an assessment to teach a hospital, each assessment has to be created by the hospital. This provides an opportune time for the hospital to analyze its processes, standardize assessment fields and validate that the corresponding technology compliment the clinical workflow instead of disrupting it.

Clinical Physician Order Entry (CPOE), similar to online order entry but from the perspective of a physician, includes the building of complex medication order entry pathways and physician order sets. An integral part of CPOE is process redesign, which can be faced with much opposition from the physicians because it can initially create the perception of increased time requirements for patient care. The implementation team has to work closely with the physicians in the process redesign to implement and deploy the CPOE in a way the physicians can accept.

An important part of the Soarian Clinicals conversion involves the implementation of Workflows. Workflows is the reason many hospitals implement Soarian as it provides a tremendous tool to turn the hospital's IT system from reactive to proactive. However, it typically is the last facet examined by hospitals even though it is the one part of the process that can truly provide a quick ROI. Few people in today's market have the level and mix of technical and clinical experience to develop workflows. These workflows are typically complex and thus labor intensive, so deploying three to five new workflows a year is considered great progress. The process requires the analysis of those who understand the functionality of the processes at the hospital, and how the data is stored in the system.

Consultants at Stoltenberg work hand in hand with the hospital staff to fill in necessary gaps in the implementation by working with them to manage, advice, teach and build. Stoltenberg Consulting has the expertise and experience to serve a wide range of roles in a Soarian Clinicals implementation providing expert knowledge throughout the project. This includes current state assessment, future state planning, project management, conversion, building, clinical transformation, workflow development, training and implementation for a smooth and successful project. They absorb the workload usually placed on the hospital and serve as a trusted advisor to ensure the time, skills and resources necessary for a successful, streamlined implementation are in place. Stoltenberg helps to diminish risk and increases ROI providing hospitals long term benefits from their Soarian Clinicals system. Currently, Stoltenberg is the only consulting service used by Siemens for Soarian Clinicals implementations.