



***We Assist Our Clients  
With...***

Strategic Planning

Current State Assessments

Project Management

Change Management

Clinical Transformation

Integration / Interfaces

Process Improvement

Content Matter Experts

Staff Augmentation

Application Development

System Selection

Contract Negotiations

... and more

***About the SOLUTION...***

With the help of the IT department at UPMC, Stoltenberg worked to develop a blueprint to optimize the productivity of UPMC's clinics before, during and after the implementation of EpicCare. By being available on-site to offer its services and invaluable skills for the Center for Liver Diseases, Stoltenberg was able to assist the clinic with researching the correct data for the implementation, ensuring a successful go-live process and troubleshooting any post-implementation issues

After the consultants supported UPMC during the implementation and go-live process for the Center for Liver Diseases, Stoltenberg followed suit to take part in the planning for the EpicCare optimization for the Digestive Disorders Center. Through the process, the consultants continued to advise UPMC on how to best meet the changing needs as its IT department continued to learn how to maintain and fully utilize the software for clinics such as the DDC that will soon have EpicCare implemented. They work side by side with UPMC staff to fill any personnel gaps and provide the expert knowledge which allows each of the clinics to streamline their processes and thereby optimize productivity.

In both clinics, UPMC's departments and staff have acquired an invaluable asset through Stoltenberg and have seen their ability to provide unmatched patient care increase even more. To meet its goal of integrating its EMR throughout its network of hospitals and clinics, UPMC is currently in the process of working hand in hand with Stoltenberg to collect data and perform analysis for an upgrade of EpicCare in its Eye and Ear Institute. The team's diligent work ethic and ability to solve problems quickly has helped the clinics maintain their original timeframe. With the help of Stoltenberg, EpicCare is expected to be launched with the same timeliness and success in subsequent implementations.